**Abruzzi Socialturist S.p.A.** Lungomare Sirena 642 - 64018 Tortoreto Lido (TE) - Italy
P.Iva 00284350675 - REA TE 437652
Tel: (+39) 0861 77231 - Email: booking@salinello.it

# REGULATION SEASON 2027

**Art. 1** Guests, upon arrival, are requested to hand over their documents and any coupons for registration. If the advance payment of the stay is not in order, the Management reserves the right not to allow access to the structure.

**Art. 2** It is strictly forbidden to extend invitations and host, even temporarily, people who have not been previously registered by the Management. Daily visitors are accepted provided they have friends/relatives staying in the village. Daily visitors are not permitted to use the pool or participate in the activities of the kids' club. The entrance is not free and is allowed from 7:00 a.m. to 10:00 p.m. (exit before 11:30 p.m.). Minors can stay in the camping village only with their parents or allowed caregiver adults. Bracelets are personal passes and guests are not allowed to give them to third parties. The Management reserves the right, at its sole discretion, not to accept unwanted guests or guests in excess. It is forbidden for strangers to enter. Unregistered and unauthorized people caught within the camping village will be reported to the authorities for trespassing (Art. 614 CP).

**Art. 3** It is compulsory to park tents, caravans or campervans on the pitches so that their veranda faces the road. On each pitch only one crew may be installed as follows: 1 car + tent or tent trailer or caravan or alternatively only 1 camper. The car must be parked inside its pitch or in the external car park. It is possible to add, at no additional cost, 1 children's tent (maximum dimensions 120 cm by 120 cm). Different arrangements must be expressly authorized by the Management.

**Art. 4** Guests must clearly display their number of tents, caravan or campervan, received at their arrival at the front office. It is compulsory to return this number at the cash desk. Accounting operations must be carried out at least one day before departure. Extra camping guests, who overnight in a pitch with their already registered friends and relatives, are required to pay for their stay by 6.30 p.m. before the day of departure, while still minding at the opening and closing hours of the cash desk. In case of late arrival or early departure of one or more members of the family, it is mandatory to inform the Management in advance by signing the appropriate form: otherwise the entire period booked by the family and the relative tourist tax will be counted even if not enjoyed.

**Art. 5** All cash operations may be carried out from 8:30 a.m. to noon and from 4:30 p.m. to 6:30 p.m. Our cash desk accepts national cheques only if they have been deposited at least three bank days before departure.

**Art. 6** Guests of the Camping area are obliged to leave the camp by 12:30 p.m. Guests of the Village area must vacate the houses by 9:00 a.m. on the day of departure. After these times guests will be required to pay a penalty.

**Art. 7** Guests are requested, from 2:00 p.m. to 4:00 p.m. and from midnight to 7:00 a.m., to comply with the silence time by avoiding all noises that may prevent other guests from sleeping and resting. However, during the rest of the day, a normal quiet must be maintained. During the silence time, it is forbidden to drive any vehicle and children cannot access the playground or use bicycles. It is always compulsory to drive cars and bicycles at a walking pace. Silence time is suspended on Saturday and Sunday limited to cars. Direction reserves the right to modify and/or suspend the silence time.

**Art. 8** The entrance gate is closed from midnight to 7:00 a.m. The barriers at the entrance of the structure are closed to vehicles from 2:00 p.m. to 4:00 p.m. and from midnight to 7:00 a.m.
During these times, any authorisation to enter or to exit must be issued by the Management. The three beach gates are closed from 10:00 p. m. to 7:00 a.m., except the first beach gate (the northernmost one) which will be closed at midnight.

**Art. 9** It is strictly forbidden to damage plants and equipment, to dig around tents, caravans or campers and hang ropes to trees and plants, also laundry ropes. For seasonal and semi-seasonal guests, the installation of tarpaulins (for ground or roofing) and metal scaffolding above caravans and verandas must be carried out according to what is established in the contract. It is mandatory to keep your pitch clean and leave the toilets clean after use.

**Art. 10** Separate waste must be deposited in closed bags and in the relative containers, at our eco-island, during its opening hours. Bulky waste material such as mattresses, nets, appliances, furniture, which is no longer used, is considered bulky or special waste and can not be left in the pitch or near the bins. The guest must dispose of the waste according to the procedures provided for by the law.

**Art. 11** Management is not liable in any case for damage caused by natural disasters, the use of sports equipment and various games and the use of the external parking area. Management is not liable in any case for damages resulting from accidental or unpredictable events or force majeure. Damage caused by the use of equipment belonging to the camping village is not refundable and the Management is exempt from any liability in relation to them. Participation in any single sporting activity, whether playful or potentially dangerous and damage or injury resulting from it to property or people are the sole responsibility of the participant, who accepts the risks personally. The participant exempts the Management of the camping village, Abruzzi Socialturist S.p.A. and its Legal Representative from any liability. Each guest is requested to keep objects and things of his property. The Management declines all responsibility for any theft or damage inside the camping village, in the beach (its own national license) and in the external parking area. Children must always be accompanied while they use equipment, playground and services (swimming pools are included). They must be supervised by their parents who are directly responsible for them. Management declines all responsibility for this.

**Art. 12** Obscene acts or acts which are contrary to public morals are forbidden.

**Art. 13** Suspensions of the supply of water, electricity or gas resulting from interruptions by the Authority, breakdowns, failures or maintenance will not give the right to request any compensation or refund.

**Art. 14** Cookware, dishes and linen must be washed in their respective sinks with moderate use of water. It is obligatory to use the appropriate emptying troughs to remove the contents of the chemical toilet of campervans or caravans. It is compulsory to use the suitable chemical sink in order to empty the chemical toilet of camper and caravan, with observation of the displayed hours.

**Art. 15** Pets are not allowed

**Art. 16 Regulation - Fire Prevention Section is an integral part of the present general Regulation.** The Fire-fighting Section regulates the prescriptions for the use of electrical energy, the use of gas cylinders, the lighting of fires, the phase of installation and occupation of the pitch, behavior in case of fire and emergency.

**Art. 17** This Regulation may be modified or supplemented separately by rules considered appropriate for the better functioning of the camping village.

**Art. 18** Guests are required to pay the tourist tax, on the basis of the regulation approved by Tortoreto's municipality.

**Art. 19** Guests who contravene these regulations must leave the camping village.

**Art. 20** The Court of Teramo is the place of jurisdiction for disputes

It is mandatory to wear ON THE WRIST the identification bracelet

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# REGULATION - Fire Prevention Section 2027

## RULES FOR ELECTRICITY USE

The use of electricity is limited to lighting and to make small refrigerator work.

The use of household appliances is strictly forbidden. Electrical cables, as well as the used sockets, must comply with EEC regulations. The guest must comply with the technical rules for the use of electricity listed below:

It is mandatory to use cables and electrical devices that comply with the standards. In particular, the cables must be of the outdoor type with a maximum length of 25 ml and a minimum section of 2.5 mmq (for voltages not exceeding 16A). Joints, post branches and anything else that does not guarantee protection from contacts are forbidden. The plugs must comply with CEI regulations.

It is forbidden to carry out operations on the electricity distribution column. If necessary, contact the Management.

It is compulsory to use only one socket of the column, numbered in the same way as the pitch, for the supply of electricity. Otherwise, the Management reserves the right to disconnect unauthorized outlets without prior notice. This is the case for the TV antenna socket, where applicable. It is forbidden to install (on metal supports, on plants above houses) antennas of any kind for the radio-television reception.

## RULES FOR GAS CYLINDERS USE

The gas cylinders owned by the campers must comply with the law and must be used and stored correctly. The guest must follow the procedures listed below for the correct use of gas cylinders:

1) Before using a gas cylinder it is necessary to secure it to a solid support, with chains or other effective stop means. Once it is secured, the protective cap on the valve can be removed.

2) Only gas cylinders with a maximum weight of 10 kg can be used.

3) The gas cylinder must never be placed where it could become part of an electrical circuit.

4) The cylinder must never be heated above 50°C. It is absolutely forbidden to turn the cylinder on with open flames in direct contact with it.

5) The cylinder must be stored in such a way as to prevent tampering.

6) The user must not change, modify, tamper with or plug any safety devices that may be present, nor in the event of gas leaks, carry out repairs to full containers and valves.

7) The cylinder valve must always be kept closed, except when the cylinder is in use.

8) The valve must be opened gradually and slowly. Never use wrenches or other tools to open or close valves with handwheels, which could be hard to open due to corrosion.

9) Lubrication of the valves is not necessary. It is absolutely forbidden to use oil, grease or other combustible lubricants on them.

10) Before returning an empty cylinder, the user must make sure that the valve is tightly closed, then screw any blind stopper onto the valve nozzle and finally replace the protective cap.

11) Camping gas stoves cannot be used for lighting.

## RULES FOR FIRE LIGHTING

It is forbidden to light fires in the field or on the beach..

Open flames may only be used for cooking in the barbecue areas provided for this purpose. It is mandatory to monitor the fire and extinguish it before leaving at the end of use. It is forbidden to light any other type of fire and to use candles.

## RULES FOR ARRANGEMENT IN THE PITCH

It is absolutely forbidden to tie tarpaulins to trees and fence your area in whole or in part with any material. For safety reasons, the kitchens separated from the veranda must be installed inside the pitch area, facing the road.

## RULES IN CASE OF FIRE AND EMERGENCY

In case of fire, immediately contact number **(0039) 366.7532441** or go to the front office to inform the staff.
Attached to these regulations is a simplified plan of the camping village with an indication of the escape routes in case of emergency and evacuation. In case of emergency and evacuation follow the instructions of the camping village staff. A plan of the camping village is available in the front office for consultations.

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# BOOKING TERMS AND CONDITIONS 2027

Failure to arrive by 10:00 p.m. will result in automatic cancellation of the reservation.

In case of late arrival or early departure whatever the reason, it is mandatory to pay the amount of the entire period of stay booked. The Management reserves the right to rent the accommodation/pitch to other guests.

In case of late arrival or early departure of one or more members of the family, it is mandatory to inform the Management in advance by signing the appropriate form: otherwise the entire period booked by the family and the relative tourist tax will be counted even if not enjoyed.

**Tourist tax is not included.**

**Pets are not allowed.**

Any complaints about the quality of the cleaning service must be made by 6:30 p.m. on the day of arrival.

In case of **Smart Rate** - the simply and affordable choice:

1) At the time of booking, will be charged an amount of 30% as a non-refundable deposit.
2) The payment of the deposit implies the full acceptance of these booking terms and conditions.
3) The remaining 70% must be strictly paid no later than 15 days before the arrival date.
4) In the event of cancellation or amendment up to 15 days prior to arrival: penalty 30% of the total amount of the booking
5) In the event of non arrival (no-show): penalty the total amount
6) The total amount does not include the tourist tax, payable on-site.
7) The Management reserves the right to accept, or reject, the request to change from an "accommodation only" reservation to a half board or full board reservation (and vice versa) if received 15 days before the arrival date.

In case of **Protected Holiday** - free Insurance included:

1) If you choose BeSafe Rate offer with insurance included, you will receive an email from BeSafe Rate upon confirmation of your booking payment to extend your cover to all participants of your stay for free. REFUND up to 100% refund of your stay in case of cancellation due to unforeseen events. WARRANTY for the refunds in case of theft or non-delivery of luggage. THIRD PARTY LIABILITY coverage for physical injuries, damage to or loss of property. ROADSIDE ASSISTANCE on-site during the trip. COVERAGE of medical expenses and medication in case of accident or illness during the stay. PANDEMIC illness and fiduciary isolation included in the insurance cover. ACCIDENTS coverage for ticket costs, classes or equipment hire (unused) and acknowledged permanent disability. COVERAGE of accommodation costs in case of forced stay in the city of stay. Before booking, please read the rate conditions for further information
2) At the time of booking, will be charged an amount of 100%
3) The payment of the stay implies the full acceptance of these booking terms and conditions.
4) In the event of cancellation or amendment: Penalty the total amount
5) In the event of non arrival (no-show): Penalty the total amount
6) The total amount does not include the tourist tax, payable on-site.
7) The Management reserves the right to accept, or reject, the request to change from an "accommodation only" reservation to a half board or full board reservation (and vice versa) if received 15 days before the arrival date.

In case of half board and full board services, any uneaten meal cannot be refunded.

Any food intolerances and allergies must be notified at the time of your booking and declared to the maître on the first day of service. The village does not have a kitchen certified for celiac disease.

The service begins with dinner on the day of arrival and ends with lunch (for full board) or with breakfast (for half board) on the day of departure. In case of early arrival it is available the self-service area or menu à la carte. In both cases, the accommodation must be left before 9:00 a.m.

The full board service includes breakfast, lunch and dinner buffet (water and wine on tap included)

The half board service includes breakfast and dinner buffet (water and wine on tap included)

Other drinks are considered extras, as well as the meals not included in the menu. We recommend you to pay for your extras daily at the restaurant cash desk.

Service hours: breakfast from 7:30 a.m. to 09:30 a.m.; lunch from 12:30 a.m. to 1:30 p.m.; dinner from 7:30 p.m. to 8:30 p.m.

Check in is open from 07:00 a.m. to 10:00 p.m. The Management will issue guests with the bracelet to be worn on the wrist, in addition to the pass for access by car (upon communication of the number plate by the guest).

**The Management reserves the right not to allow access to the structure if the advance payment of the stay is not in order.**

Accommodation will be ready from 04:00 p.m. and must be left before 09:00 a.m. on departure. In case of loss of the safe keys, a penalty of 10,00 € will be applied.

Pitch is free from 01:30 p.m. and must be left before 12:30 p.m. on departure.

In the daily costs are included blankets, the first set of bed linen (bed sheets and pillow covers), the first set of towels, per person (it includes a bath towel, a face towel, a guest towel), the first set of toilet paper. For suite accommodation, in the daily costs are included a daily rearrangement and a mid-weekly cleaning with linen change.

In case of stay of 2 or more weeks a change linen delivery is expected on monday (starting from the second week). The methods will be explained during the check-in. For only one week stay, no linen changes are included. Any bed linen set or towels set change is possible, upon payment of 9,00 € for a single bed, 14,00 € for a double bed, 5,00 € for a set of towels, 2,00 € for a shower mat.

For the accommodation with kitchen area, the daily cost includes a welcome kit containing a little bottle of dishwashing liquid, a little bottle of floor detergent, a sponge, a pair of gloves, a floor-cloth, a set of refuse bags for the sorted waste collection. All the accommodations are equipped with cookware and dishes, except for coffee machine, coffee cups, gas lighter. The table linen is not included.

Only final cleaning is included in the total amount of reservation, even for more than 7 nights stays. It is possible to require an extra cleaning: the cost depends on the type of cleaning and accommodation.

Beach service of any accommodation is included in the total amount of reservation. Beach equipment depends on the type of accommodation and it cannot be modified. Beach service of any pitch includes a sun umbrella (any sunbeds or director's chairs are subject to charges). It is possible on request to rent a sum umbrella in the first row: the service doesn't allow a second sun umbrella.

It is possible to rent a baby cot available on request, upon payment of 4,00 € / day.

It is possible to rent a high chair available on request, upon payment of 4,00 € / day.

It is possible to rent an 80-litre refrigerator on request, upon payment of 5,00 € / day or an 240-litre refrigerator on request, upon payment of 10,00 € / day (on site, subject to availability and only for campers).

On departure, the accommodation must be left at the same conditions as it was at the time of arrival.

On departure, it is mandatory to empty the containers of the sorted waste collection located in the veranda, at the recycling point.

During the period of stay, the Management reserves the right to inspect the accommodation, to check for any damage.

If the need for maintenance is reported, the entry of technical personnel or external companies into the accommodation for repair is already authorised.

It is strictly forbidden to remove the supplied material from the accommodation.

**At the reservation only the type of accommodation can be required, not the number corresponding to it. Numbers, positions, proximity among accommodations and/or pitches are not granted.**

**The Management reserves the right to change the allocation of the number of accommodations at its sole discretion.**

**The Management reserves the right to vary the prices for Revenue Management policies. The price of each type (of accommodation and/or pitch) is calculated on a basic guest capacity (specified on our site web), after which a supplement of €10,00, €15,00 or €20,00/person per night is applied (depending on the time) until the maximum permitted capacity is reached. The latter always includes newborns.**